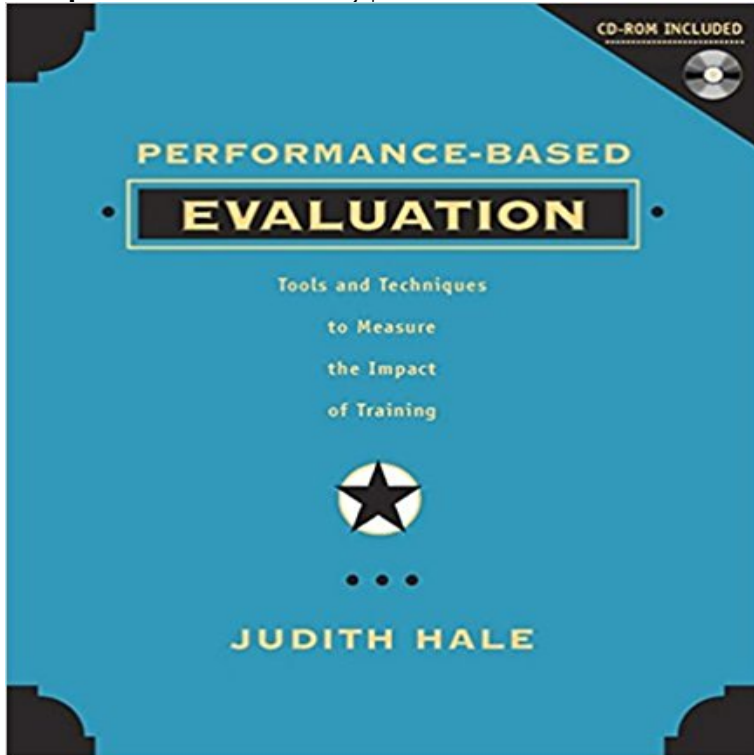


# Performance Based Evaluation: Tools and Techniques to Measure the Impact of Training



If you are an experienced trainer, an instructional designer, a specialist in performance improvement, or a manager responsible for learning and performance, Performance-Based Evaluation . . . offers you the proven tools and information to evaluate programs and people performance. Filled with real-world examples, this practical resource will help you to determine what to do and (just as important) what not to do. Performance-Based Evaluation contains a wealth of information including: \* Suggestions on how to measure both hard and soft skills \* Guidance on measuring required and mandated programs \* Ideas for measuring elective training and employee relations programs \* Procedures for comparing different delivery systems \* Information on how to sample people and documents \* Tips for both collecting data and information on analyzing data using descriptive and inferential statistics In addition, the book includes a CD-ROM with customizable and reproducible job aids, charts, and exercises.

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