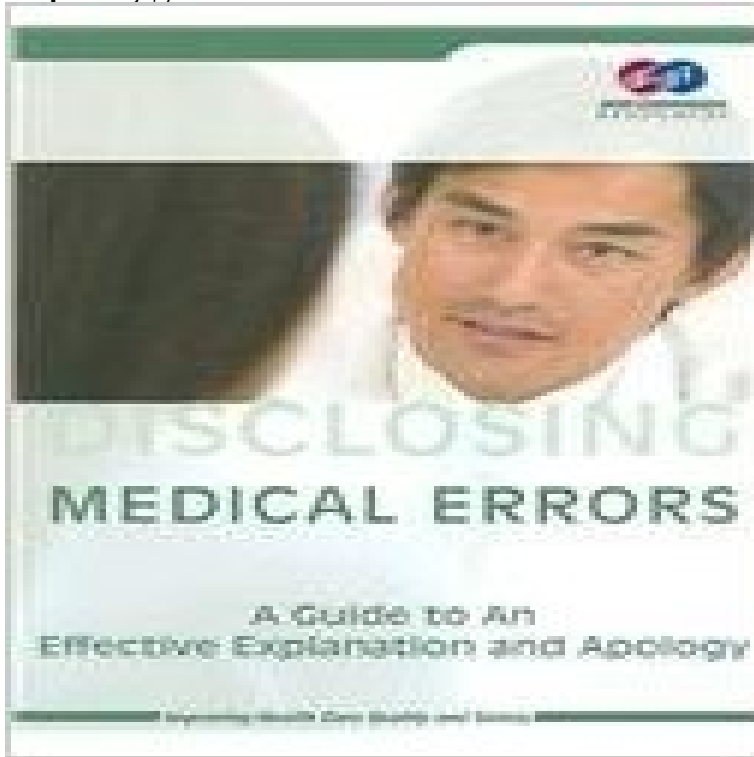


# Disclosing Medical Errors: A Guide to an Effective Explanation and Apology



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